

TEL-a-CAP
800.835.2227
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Welcome Message & Instructions

Press 1 for more detail
Press 2 to transfer money/make payments
Press 3 for all account balances
Press 4 for more options

1 Pressed
Menu heard depends on type of account chosen

Savings
Press 1 for a transactions
Press 2 for Deposits
Press 3 for interest

2 Pressed
Transfer Money/Make Payments

Press 1 to transfer from current account
Press 2 to transfer to current account
Press 3 to make a loan payment
Press 4 for Last years and Year-to-Date Dividends

3 Pressed
Hear all account balances

4 Pressed
Other Choices

Press 1 to change your P.I.N.

Checking
Press 1 for a transactions
Press 2 for Cleared Checks
Press 3 for Deposits
Press 4 for withdrawals
Press 5 for more choices

5 Pressed
Press 1 for Electronic Check/ATM/Debit transactions
Press 2 for Interest
Press 3 for specific check

Loans
Press 1 for balance/availability credit
Press 2 for past payment info
Press 3 for next payment info
Press 4 for interest

Certificates
Press 1 for balance summary
Press 2 for interest